



CRIMINAL JUSTICE COORDINATING COUNCIL FY 2027 PERFORMANCE PLAN

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CONTENTS

Contents	2
1 Introduction	3
2 Criminal Justice Coordinating Council Overview	5
3 Proposed Objectives	6
3.1 Information Sharing	6
3.2 Research and Analysis	6
3.3 Interagency Collaboration	6
3.4 Training and Technical Assistance	7
3.5 Efficient, Transparent, and Responsive Government	7
4 Proposed Activities	9
4.1 Justice Statistical Analysis Tool	9
4.2 Interagency Committees and Workgroups	9
4.3 Juvenile Justice Compliance Monitoring	9
4.4 Research and Analysis	10
4.5 JUSTIS	10
4.6 Training and Technical Assistance	10
4.7 Public Meetings	11

1 INTRODUCTION

This document is the Fiscal Year 2027 Performance Plan for the Criminal Justice Coordinating Council.

This Performance Plan is the first of two agency performance documents published each year. The Performance Plan is published twice annually – preliminarily when the Mayor’s budget proposal is delivered, and again at the start of the fiscal year when budget decisions have been finalized. A companion document, the Performance Accountability Report (PAR), is published annually in January following the end of the fiscal year. Each PAR assesses agency performance relative to its annual Performance Plan.

Performance Plan Structure: Performance plans are composed of agency Objectives, Administrative Structures (such as Divisions, Administrations, and Offices), Activities, Projects and related performance measures. The following describes these plan components, and the types of performance measures agencies use to assess their performance.

Objectives: Objectives are statements of the desired benefits that are expected from the performance of an agency’s mission. They describe the goals of the agency.

Administrative Structures: Administrative Structures represent the organizational units of an agency, such as Departments, Divisions, or Offices.

Activities: Activities represent the programs and services an agency provides. They reflect what an agency does on a regular basis (e.g., processing permits).

Projects: Projects are planned efforts that end once a particular outcome or goal is achieved.

Measures: Performance Measures may be associated with any plan component, or with the agency overall. Performance Measures can answer broad questions about an agency’s overall performance or the performance of an organizational unit, a program or service, or the implementation of a major project. Measures can answer questions like “How much did we do?”, “How well did we do it?”, “How quickly did we do it?”, and “Is anyone better off?” as described in the table below.

Measures are printed in the Performance Plan along with the Objective, Administrative Structure, Activity, or Project that they measure.

Measure Type	Measure Description	Example
Quantity	Quantity measures assess the volume of work an agency performs. These measures can describe the inputs (e.g., requests or cases) that an agency receives or the work that an agency completes (e.g., licenses issued or cases closed). Quantity measures often start with the phrase “Number of...”.	“Number of public art projects completed”
Quality	Quality measures assess how well an agency’s work meets standards, specifications, resident needs, or resident expectations. These measures can directly describe the quality of decisions or products or they can assess resident feelings, like satisfaction.	“Percent of citations issued that were appealed”
Efficiency	Efficiency measures assess the resources an agency used to perform its work and the speed with which that work was performed. Efficiency measures can assess the unit cost to deliver a product or service, but typically these measures assess describe completion rates, processing times, and backlog.	“Percent of claims processed within 10 business days”

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Measure Type	Measure Description	Example
Outcome	Outcome measures assess the results or impact of an agency's work. These measures describe the intended ultimate benefits associated with a program or service.	"Percent of families returning to homelessness within 6-12 months"
Context	Context measures describe the circumstances or environment that the agency operates in. These measures are typically outside of the agency's direct control.	"Recidivism rate for 18-24 year-olds"
District-wide Indicators	District-wide indicators describe demographic, economic, and environmental trends in the District of Columbia that are relevant to the agency's work, but are not in the control of a single agency.	"Area median income"

Targets: Agencies set targets for most performance measures before the start of the fiscal year. Targets may represent goals, requirements, or national standards for a performance measure. Agencies strive to achieve targets each year, and agencies provide explanations for targets that are not met at the end of the fiscal year in the subsequent Performance Accountability Report.

Not all measures are associated with a target. Newly added measures do not require targets for the first year, as agencies determine a data-informed benchmark. Changes in some measures may not indicate better or worse performance. They may be "neutral" measures of demand or input or outside of the agency's direct control. In some cases, the relative improvement of a measure over a prior period is a more meaningful indicator than meeting or exceeding a particular numerical goal, so a target is not set.

2 CRIMINAL JUSTICE COORDINATING COUNCIL OVERVIEW

Mission: The mission of the Criminal Justice Coordinating Council (CJCC) is to serve as a forum for identifying challenges and generating solutions to enhance public safety and the fair administration of justice for District of Columbia residents, visitors, victims, and justice-involved individuals.

Summary of Services: CJCC provides a forum for effective collaboration and problem solving among the District's criminal and juvenile justice system agencies. The agency has four core functions: facilitate real-time automated information sharing among justice system agencies; conduct research and analysis to inform stakeholders about crime and justice system trends; facilitate interagency collaboration by convening committees and workgroups; and provide training and technical assistance through webinars, information sessions and public meetings. CJCC's work is focused on priority areas identified by its members, including violent crime, juvenile justice, incarceration and communication corrections, and substance abuse and mental health treatment for justice-involved persons.

Objectives:

1. Information Sharing
2. Research and Analysis
3. Interagency Collaboration
4. Training and Technical Assistance
5. Efficient, Transparent, and Responsive Government

3 PROPOSED OBJECTIVES

3.1 INFORMATION SHARING

Provide a reliable mechanism for electronic information sharing among local and federal criminal justice partners to enhance public safety in the District of Columbia.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Outcome	Percent of users who reported that JUSTIS is a primary source of information for them	Up is Better	92%	93%	93%	93%
Outcome	Percent of users who reported that JUSTIS provides necessary and important information for carrying out roles and responsibilities	Up is Better	99%	100%	99%	99%
Efficiency	Percent of time JUSTIS is available to users	Up is Better	99%	99%	99%	99%
Efficiency	Percent of users who find JUSTIS to be user-friendly	Up is Better	91%	93%	92%	92%
Efficiency	Percent of users who reported being satisfied with their JUSTIS experience	Up is Better	91%	90%	94%	94%

3.2 RESEARCH AND ANALYSIS

Facilitate collaboration among criminal and juvenile justice partners for efforts that require participation and input from multiple agencies.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Outcome	Number of CJCC research and analytical reports that informed changes to justice-related policies or practices	Up is Better	3	5	4	4

3.3 INTERAGENCY COLLABORATION

Conduct research and analysis to enhance data-driven and evidence-based decision-making among criminal and juvenile justice partners.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Average number of agencies that participated in committee and workgroup meetings	Neutral	8.9	8.05	Target not required	Target not required

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Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Outcome	Average percent of participating agencies that are represented at committee meetings	Up is Better	78%	76%	82%	82%
Outcome	Percent of committee members who reported that committee meetings encourage collaboration and coordination among justice system agencies and stakeholders	Up is Better	78%	87.5%	90%	90%
Outcome	Percent of committee members who reported that participation in the committee is a valuable use of their time	Up is Better	78%	72.4%	85%	85%
Outcome	Percent of committee members who reported that the issues addressed by the committee are relevant to their work	Up is Better	81%	81.3%	90%	90%

3.4 TRAINING AND TECHNICAL ASSISTANCE

Provide training and technical assistance to assist partners in making informed decisions when addressing criminal and juvenile justice issues.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Outcome	Percent of participants who reported that participation in the training/technical assistance session increased their knowledge about a particular criminal or juvenile justice issue	Up is Better	100%	93%	88%	88%
Outcome	Percent of participants who stated they will be able to use the information they learned during the training/technical assistance session	Up is Better	88%	85%	95%	95%

3.5 EFFICIENT, TRANSPARENT, AND RESPONSIVE GOVERNMENT

Create and maintain a highly efficient, transparent, and responsive District government.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Outcome	Percent of agency staff who were employed as Management Supervisory Service (MSS) employees prior to 4/1 of the fiscal year that had completed an Advancing Racial Equity (AE204) training facilitated by ORE within the past two years	Up is Better	No incidents	No data available	Target not required	Target not required
Outcome	Percent of employees that are District residents	Up is Better	63.16%	61.9%	Target not required	Target not required
Outcome	Percent of new hires that are District residents (Peoplesoft)	Up is Better	100%	66.67%	Target not required	Target not required
Outcome	Percent of new hires that are current District residents and received a high school diploma from a DCPS or a District Public Charter School, or received an equivalent credential from the District of Columbia (eRecruit)	Up is Better	No incidents	0%	Target not required	Target not required
Outcome	Percent of required contractor evaluations submitted to the Office of Contracting and Procurement on time	Up is Better	50%	40%	Target not required	Target not required

4 PROPOSED ACTIVITIES

4.1 JUSTICE STATISTICAL ANALYSIS TOOL

CJCC's JSAT serves as a one-stop-shop for justice system agencies, stakeholders, and the public to access up-to-date information on public safety trends and criminal and juvenile justice system operations. JSAT is available at jsat.cjcc.dc.gov.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Average number of JSAT Public Portal sessions per month	Up is Better	New in 2026	New in 2026	New in 2026	Target not required

4.2 INTERAGENCY COMMITTEES AND WORKGROUPS

CJCC facilitates and supports the efforts of multiple committees and workgroups, which include representatives from public safety and justice, education and health and human services agencies in the District, as well as federal criminal justice agencies. The committees and workgroups convene to address a range of system-wide criminal justice and juvenile justice issues with respect to Information Technology, Research and Analysis, Combating Violent Crime, Juvenile Justice, Substance Abuse and Mental Health Services, and Corrections.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Number of committee and workgroup meetings conducted	Neutral	151	101	Target not required	Target not required
Quantity	Number of multi-agency efforts supported by committees and workgroups	Neutral	16	21	Target not required	Target not required

4.3 JUVENILE JUSTICE COMPLIANCE MONITORING

CJCC's Juvenile Justice Compliance Monitor ensures the District's compliance with four core requirements of the Juvenile Justice and Delinquency Prevention Act (JJDP): (1) deinstitutionalization of status offenders; (2) separation of juveniles from adults in secure facilities; (3) removal of juveniles from adult jails and lockups; and (4) reduction of racial and ethnic disparities in the juvenile justice system. The Compliance Monitor receives and reviews annual admissions reports from all DC juvenile correctional and detention facilities and conducts site visits at each of these facilities. The Compliance Monitor investigates presumptive violations and recommends corrective actions, as needed.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Number of juvenile facilities visited by the Compliance Monitor	Neutral	16	11	Target not required	Target not required

4.4 RESEARCH AND ANALYSIS

CJCC's Statistical Analysis Center (SAC) conducts research and analysis to help inform interagency efforts across several of the CJCC priority areas (combating violent crime, substance abuse and mental health, juvenile justice, and incarceration and community corrections).

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Number of briefings and presentations CJCC provided to partner agencies and other stakeholders pertaining to completed research and analytical reports	Neutral	27	14	Target not required	Target not required
Quantity	Number of research and analytical products completed	Neutral	65	129	Target not required	Target not required

4.5 JUSTIS

CJCC operates and maintains JUSTIS, which is the Integrated Justice Information System (IJIS) for the District of Columbia. JUSTIS is available 24 hours a day, 7 days a week, and enables authorized agencies to contribute criminal justice information through an automated data feed. The information is made available to authorized viewing agencies through an information portal, as well as, through a system-to-system exchange.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Average number of JUSTIS user logins per month	Up is Better	23,114	23,369.75	Target not required	Target not required
Quantity	Average number of queries logged in JUSTIS per month	Up is Better	127,633	130,855	Target not required	Target not required
Quantity	Number of JUSTIS audits conducted (agencies audited)	Neutral	60	54	Target not required	Target not required
Quantity	Number of JUSTIS training sessions conducted	Neutral	7	14	Target not required	Target not required

4.6 TRAINING AND TECHNICAL ASSISTANCE

CJCC hosts a number of training and technical assistance events where subject matter experts equip District and federal partners with tools for addressing timely and relevant criminal justice and juvenile justice issues.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Number of people who participated in training and technical assistance events	Neutral	83	135	Target not required	Target not required

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Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Number of training and technical assistance events conducted	Neutral	1	4	Target not required	Target not required

4.7 PUBLIC MEETINGS

CJCC hosts Public Meetings, where community members have the opportunity to engage with partners on relevant criminal and juvenile justice issues that affect District residents.

Measure Type	Measure	Directionality	FY2024	FY2025	FY2026 Target	FY2027 Target
Quantity	Number of people who attended the public meetings	Neutral	100	33	Target not required	Target not required
Quantity	Number of public meetings held	Neutral	2	1	Target not required	Target not required